



Century's Updated Leniency Guidelines

From all of us at Century Insurance Group, thank you for your resiliency and continued support. We are proud of our agency partners and Century associates for finding new ways of doing business despite the hurdles placed ahead.

The pandemic is evolving daily, and we still face uncertainty in our world, but Century has remained open and dedicated to our commitments of **service, solutions, and support**. We will be here for you and continue to monitor changing conditions in each state carefully.

At this time, Century is changing position on compliance with state leniency orders regarding cancellation for non-payment of premium. Previously, we gave the direction to follow state orders even when they only recommended or encouraged surplus lines companies to follow suit. Century will now only adhere to state leniency guidelines that are unclear or specifically apply to surplus lines companies. Otherwise, pre-COVID cancellation and non-renewal statutes will be applied.

If you have any questions, please contact your Century underwriter.

Be well, and thank you for your continued support.

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